



INCIDENTS IN PROGRESS

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Incident #1

A fellow officer picks up the razors and says that she is missing three razors in one unit and three more in another unit. She states that the tension is high in both units and it “feels” like something is stirring



Incident #2

An inmate calls you to his cell, says he is feeling faint. He has heart problems and self medicates with nitro. He states that he is having another heart attack and asks you to enter his cell to give him the nitro. He then passes out and falls off the bed hitting his head on the floor. He immediately begins to bleed profusely from a head injury.



Incident #3

You are doing a security check in your administrative segregation unit when you pass a cell and see an inmate hanging with a sheet around the neck and the face discolored. An inmate on the upper tier yells out, “There’s another one up here too!”



Incident #4

You are doing a security check and an inmate assaults you from behind. He knocks you to the floor and your radio is thrown out of reach. You are about to give verbal commands, defend, etc. when you see two more inmates approaching with their hands behind their backs.



Incident #5

You enter the lobby on your way home to give some paperwork to the receptionist. You are armed. The lobby has about six people in it when two masked gunmen enter. One points a weapon at you, the other points a weapon at a woman holding her two year old child.



Incident #6

Control calls you on the radio and says an inmate has fallen off his chair while eating dinner and he isn't getting up. You respond to the unit and see the inmate has his eyes rolled back in his head, is foaming at the mouth and the body is flailing and kicking. All of the other inmates are eating and watching the incident.



Incident #7

You are transporting an inmate to a mental health facility in another town when you notice that the same vehicle has been following you for miles, speeding up when you speed up and slowing down when you slow down. You have a partner in the car who is in field training and this is her first transport.



Incident #8

Control notifies you that you have a fight in one of your housing units. When you and your partner arrive at the housing unit, ten inmates are now in a brawl with everyone fighting and swinging at each other. At the back of the unit are two inmates cowering on their bunks.



INCIDENT #7

❖ THREE INMATES BEGIN TO FIGHT IN THE CLASSROOM WHERE YOU ARE ASSIGNED. RADIOS ARE IN SHORT SUPPLY, YOUR SERGEANT NEVER BROUGHT YOU ONE. YOU ARE SUPPOSED TO BE WEARING A DURESS ALARM, BUT AREN'T BECAUSE, "IT'S NOT COOL." WHAT DO YOU DO?



INCIDENT #8

❖ YOU ARE ASSIGNED TO CONTACT VISITS WITH TWO OTHER DEPUTIES WHEN ONE OF THE DEPUTIES BEGINS TO GASP, CLUTCH HIS CHEST AND FALLS TO THE FLOOR. THE ROOM HAS 45 PEOPLE, 15 INMATES AND 30 VISITORS. EVERYONE GETS UP AND CROWDS AROUND TO SEE. WHAT NOW?



INCIDENT #9

❖ YOU ARE AT YOUR WORK STATION WHEN AN INMATE ASSAULTS YOU FROM BEHIND. HE KNOCKS YOU TO THE FLOOR AND YOUR RADIO IS THROWN OUT OF REACH. YOU ARE ABOUT TO GIVE VERBAL COMMANDS, DEFEND, ETC. WHEN YOU SEE TWO MORE INMATES APPROACHING, THEIR HANDS BEHIND THEIR BACKS. YOUR RESPONSE?



INCIDENT #10

❖ YOU ARE ASSIGNED TO THE FRONT LOBBY AND ARE ARMED WITH YOUR GLOCK. THE LOBBY HAS ABOUT 25 PEOPLE IN IT, SWORN AND CIVILIAN, WHEN TWO MASKED GUNMEN ENTER. ONE POINTS A WEAPON AT YOU, THE OTHER POINTS A WEAPON AT A WOMAN HOLDING HER TWO YEAR OLD CHILD. WHAT DO YOU DO?



INCIDENT #11

❖ DURING DINNER IN YOUR POD, AN INMATE FALLS FROM HIS CHAIR, EYES ROLLED BACK IN HIS HEAD, FOAMING AT THE MOUTH, BODY FLAILING AND KICKING. WHAT HAS HAPPENED? NOW, WHAT DO YOU DO?



INCIDENT# 12

❖ YOU RESPOND TO THE KITCHEN AFTER YOU HEAR A CODE ORANGE CALLED ON THE RADIO. AS YOU APPROACH THE KITCHEN, THE KITCHEN DEPUTY IS LEAVING WITH THE INMATE WORK CREW. HE STATES THAT THERE IS STILL ONE INMATE LEFT IN THERE, WAVING A BUTCHER KNIFE, TELLING EVERYONE TO STAY AWAY. THE KITCHEN DEPUTY SAYS HE IS RETURNING THE REST OF THE INMATES TO THEIR PODS. WHAT DO YOU DO?



INCIDENT #13

❖ AN INMATE ASKS YOU FOR CLEANING SUPPLIES. YOU OPEN UP THE SUPPLY CLOSET AND FIND ANOTHER INMATE HANGING FROM A PIPE. AS YOU TURN BACK TO THE POD, THE FIRST INMATE PUSHES YOU IN TO THE CLOSET AND CLOSES THE DOOR. WHAT HAS JUST OCCURRED AND HOW DO YOU RESPOND?



INCIDENT #14

❖ YOU ARE TRANSPORTING AN INMATE TO THE AIRPORT FOR AN EXTRADITION. YOU NOTICE THAT THE SAME VEHICLE HAS BEEN FOLLOWING YOU FOR SEVERAL MILES, KEEPING THE SAME PACE AND DISTANCE. YOU HAVE A PARTNER. WHAT STEPS DO YOU TAKE?



INCIDENT #15

❖ YOU AND YOUR 2 PARTNERS ARE DRIVING YOUR TRANSPORT BUS TO YOUR STATE PRISON RECEPTION CENTER WITH 22 INMATES IN THE BACK. EVEN WITH ALL PRECAUTIONS TAKEN, A FIGHT BREAKS OUT. YOU ARE ON A BUSY HIGHWAY, WITH NO AVAILABLE SHOULDER FOR MILES DUE TO CONSTRUCTION. ACTIONS?



SUMMARY

- ❖ When confronted with a situation in your facility or while transporting, remain calm, use your observation skills for reportable information and always retain your role as leader.
- ❖ When multiple situations exist, prioritize according to the severity of each situation, while always maintaining the safety and security of the staff, facility and the public.
- ❖ Use the resources available to you (staff, radio, duress alarm, phone, etc.) in order to bring resolution to a situation.